

ABSOLUTE FARENDEN

HOUSE RULES & GENERAL RESERVATION ARRANGEMENTS

- Check-in time is from 14h00 and Check-out time is by 10h00.
- ALL FORMS OF SMOKING is PROHIBITED inside the rooms.
- Noise levels to be kept low at any given time and NO MUSIC is allowed.
- Guests will not act in a way, which causes noise, annoyance, or harm to fellow patrons/guests.
- Only the permitted number of guests per room are allowed inside the room at any given time.
- Absolute Farenden Management reserves the right of admission.
- Housekeeping: Absolute Farenden staff will start cleaning at 08am (weekdays) & 09am (weekends & public holidays). If access is not given to the staff before 11:30am, the room becomes the guest's responsibility. Please help to keep the room neat & tidy.
- Bedding will only be changed every three days and towels will only be washed daily if they are left on the floor.
- Laundry (wash & fold only) is charged at an additional cost and has a 24hour turnaround time (Monday – Thursday only). Please ensure that all items that need to be laundered are handed in at reception before 09am with the completed laundry form.
- All items in the rooms are the property of Absolute Farenden.
- Rates are quoted in South African Rands.
- The rates quoted are inclusive of accommodation and 15% VAT, excluding any extras.
- All reservations must be confirmed in writing, with full details of guest, booking agent and company details.
- Cancellation and booking amendments must be made in writing.
- Lost/broken key = R 100.00 Lost remote = R 300.00
- All visitors need to sign in and out with security/reception.
- Please ensure that your doors are locked before you leave your room.
- When checking out please ensure to hand in your keys at reception/security.
- Your safety is our priority and we do not recommend walking to nearby shops after 18:00.
- We cannot be held responsible for theft, death, or any other damages to your personal property.
- Please ensure that your vehicle(s) are locked.
- Parking is free with 24hour surveillance.

Help us make your stay an enjoyable one.